

JMHCC establishes patient portal

Jacobson Memorial Hospital Care Center (JMHCC) hospital and clinic patients may now request prescription refills, check lab results and schedule appointments online through a secure online patient portal.

The patient portal can be accessed by logging onto www.jacobsonhospital.org and clicking on the “Patient Portal” button on the homepage. There, patients can view their medical information and list of medications, schedule an appointment or request a prescription refill.

If you are a first-time user, you will need to register to begin using the portal.

To initially access the portal, patients are asked to contact Meaningful Use Coordinator Linda Koepplin at JMHCC. Contact Linda at 701-584-7273 to receive your personal pin number and a review of the portal. You must have internet access and be at a computer when you make the call so Linda can guide you through the process.

Once registered, you may begin to use the site. At the top of the homepage, you will be asked “What would you like to do?” There, you can click on several options, including:

- request an appointment
- refill a medication
- send a message
- request a referral

Patients may also use the portal to schedule an appointment at the Elgin Community Clinic or Glen Ullin Family Medical Clinic. On the site, select your preferred choices of appointment times, clinic location and preferred provider, along with the reason for the appointment.

The clinic receptionist will then call the patient to confirm the appointment time that is available for the preferred provider.

Under “My Account,” patients can also request an appointment reminder by text or phone.

The scheduling feature will offer more convenience for those who are not able to contact the clinics during regular business hours.

Patients may also view their medical chart online at the site, which includes information about past visits.

“We encourage everyone to obtain your pin number, instructions and begin using the portal,” says JMHCC CEO Theo Stoller. “This will allow you to view your information and stay updated regarding your health.”