

In view of its mission, Jacobson Memorial Hospital Care Center recognizes that every competent patient has the right and responsibility to control the decisions relating to their own health care.

These patient's rights include:

- Right to considerate and respectful care.
- Right to treatment and services consistent with acceptable professional standards of practice.
- Right to make informed decisions involving care in collaboration with the licensed health care practitioner.
- Right to personal privacy and confidentiality of information.
- Right to review the patient's own medical record and to have information explained.
- Right to formulate advance directives consistent with the federal Self Determination Act.
- Right to consent or decline to participate in proposed research studies.
- Right to expect reasonable continuity of care until the time that hospital care is no longer needed.
- Right to be informed of hospital policies and practices that relate to patient care, treatment and responsibilities.
- Right to be free from abuse, neglect and misappropriation of patient property.
- Right to be free from mental and physical abuse and from chemical and physical restraints for the purpose of discipline or convenience and not required to treat the patient's medical symptoms.
- The right to be informed of visitation rights, any clinical restrictions on those rights and the right to receive any visitors the patient designates; not restrict or deny visitation privileges on the basis of race, color, national origin, religion, sex, sexual orientation, gender identity of disability; and must ensure that all visitors enjoy full and equal visitation privileges consistent with patient preferences.

Health care directive

There are three parts to the North Dakota Advance Health Care Directive. This is a legal document and allows you to do one or all of the following:

Part 1: Name another person to make health care decisions for you if you are unable to make and communicate health care decisions for yourself. The person you designate to act as your representative is called your agent and must act in your best interests.

Part 2: Give health care instructions. These are instructions for your health care when you are unable to make and communicate health care decisions for yourself. These instructions permit you to decide whether you want life-prolonging treatment, nutrition or hydration.

Part 3: Making an anatomical gift. This allows you to indicate your wishes to donate any needed organs and tissues, or only those specified in the health care directive.

A health care directive becomes effective when:

- You have executed a health care directive.
- Your agent has accepted the position in writing.
- Your doctor has certified in writing that you "lack the capacity to make health care decisions."

To be legal in North Dakota, a health care directive must:

- Be in writing.
- Be dated and signed by the person to whom it applies or by another person authorized to sign on behalf of the person to whom it applies.
- Be executed by a person with the capacity to understand, make and communicate decisions.
- Contain verification of the required signature either by a notary public or by qualified witnesses.
- Include a health care instruction or a power of attorney for health care or both.

Upon request, JMHCC will provide you with information about health care directives. A summary of North Dakota law regarding health care directives from the N.D. Department of Human Services is available at www.jacobsonhospital.org. This includes information on durable power of attorney and living wills.

Let any of your health care professionals know if you need assistance completing an advance health care or would like information on code levels and/or resuscitation.

Jacobson Memorial Hospital Care Center



Peace of Mind. Close to Home.

Patient Rights and Responsibilities

For more information, contact Linda Koeplin, Social Services designee, at 701-584-2792 or email lindak@jmhcc.org.



Jacobson Memorial Hospital Care Center's (JMHCC) policy honors your health care directive. This policy ensures our patients are informed of the right to make decisions regarding their health care, including the use or refusal of medical care in accordance with "The Patient Self Determination Act" and North Dakota state law.

The Patient Self Determination Act is a federal law that requires health care providers to inform their patients about issues related to advance health care directives. The law takes no stand on what decisions should be made and does not require people to complete an advance directive.

As a competent adult, you have the right to control decisions about your health care. If you do not understand your treatment options or need more information, ask your health care provider.

The North Dakota Informed Health Care Consent Law authorizes and establishes a priority list of other persons who can make decisions for you if you are unable to make or communicate your own medical decisions.

It is the policy of JMHCC to employ resuscitative measures unless the patient and the physician has indicated otherwise. The decision to withhold resuscitative measures is a medical decision made jointly between a competent adult patient and the medical team.

Patient responsibilities

- You are responsible for providing accurate, complete and current information about present symptoms, medications, previous illnesses, etc.
- You are responsible for participating in decisions about your care plan and for following the treatment, care or service plan recommended to you. You are responsible for your actions if you do not follow the health care plan.
- You are responsible for asking questions if you do not understand procedures or plan of care.

- You are responsible for making sure the hospital has a copy of your advance health care directive.
- You are responsible for respecting persons and property and for considering the privacy and rights of others when you have visitors or are using the television, radio or telephone. Please keep noise to a minimum.
- You should follow all hospital rules and regulations, as they have been made with your safety and well-being.
- You are responsible for providing necessary insurance information and for working with the hospital to make arrangements for payment of your bill.

Patient financial assistance

Patients who incur significant financial burden as a result of the amount they are expected to owe for health care services provided at JMHCC may qualify for financial assistance through our medical center. If you do not have insurance and are eligible for financial assistance, you will not be charged more for services than the amount generally billed to those who have insurance.

JMHCC has adopted a charity care/financial assistance program to provide discounted health care services to individuals who meet established eligibility guidelines.

Patient financial assistance

A complete statement on financial assistance may be found at www.jacobsonhospital.org, or at the JMHCC business office located on the lower level of JMHCC at 601 East St. North, Elgin, or by calling 701-584-2792.

Quality of care information

If you have any quality of care or safety concerns or wish to file a grievance, you may do so directly by contacting any of the following:

JMHCC patient liaison Linda Koepplin

Phone: 701-584-2792

Email: lindak@jmhcc.org

Mail: 601 East St. North, Elgin, ND 58533

or

North Dakota Department of Health

Division of Health Facilities

600 E. Blvd. Ave., Dept. 301

Bismarck, ND 58505-0200

Telephone: 701-328-2352

Your future care will not be affected by filing a grievance.

JMHCC is committed to a mission to advance the health of patients and communities with respect, integrity, quality, commitment and accountability to accomplish peace of mind close to home.

Patient rights:

It is the philosophy of Jacobson Memorial Hospital Care Center that all persons, regardless of race, age, ethnicity, culture, religion, language, sex, gender identity or expression, sexual orientation or any disability or financial status, are entitled to the best care to help individuals continue their lives to the maximum of their abilities; that patients have available to their physical, mental, social, restorative, and spiritual needs the services which will speed their recovery and enrich their life.

